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**Expert Evaluation of the Quality of on-line
Educational Programmes „Concept maps for
process management for English, German, French
and Ukrainian speaking young employees of
industrial enterprises“**

Expert review

Evaluated by:

Assoc. PhDr. Jana Miřhová, Csc., member of the Board of Informatics in Education

This expert review is based on the assessment of the quality of the e-learning courses "Concept maps for process management for English, German, French and Ukrainian speaking young employees of industrial enterprises" implemented on the online platform Google Meets and co-financed by the EU within the Erasmus+ project "Young people in the company - concept maps in intercultural work teams, reg. No. 2022-3-CZ01-KA210-YOU-000102278, which deals with the possibilities for industrial enterprises in the Czech and Slovak Republic to integrate young foreigners into intercultural work teams through the use of concept maps from the fields of Quality Management, Production Management, HR and Logistics, Plastics, Mechanical Engineering, Electrical Engineering and Informatics. You can find out more about the project on the project beneficiary's website <https://www.laserneedle.cz/erasmus-102278> , where it is still possible to register for the courses.

I attach the following evaluation for the above preparatory courses:

- Sources of evaluation

The evaluation was based on studying concept maps of all languages, studying the online course, stimulus materials and personal participation in the online course.

- Content content

The content focus of the training programmes corresponds to the professional positions to which the course leads. The programme is oriented towards all key competences in the fields for which the concept maps are intended.

I positively evaluate the inclusion of multicultural issues, as many participants will be oriented in the area of business processes, but cultural differences of a general nature also need to be taken into account when entering employment.

- Timing

The courses are designed as a practice of concepts using Google Forms, so they can be revisited at any time. The final test, which includes all 50 concepts, takes about 30 minutes. The timings are in line with the standards that companies are used to when implementing initial training and are able to implement while in production.

- Form of training

The online form of the training programme was chosen with the target group of young employees under 30 years of age in mind. The online form is designed with appropriately chosen materials and tasks in the form of easy to fill out forms that activate the participants and correspond to the current trend of youth training.

- Study materials

The study texts and maps are prepared in a comprehensible way and their scope is manageable by the participants within the time limit.

- Conclusion

All 4 courses in the English, German, French and Ukrainian language versions of the training programmes meet the content and formal standards for effective corporate training, are prepared in the same format and enable companies to integrate new employees effectively and to use them also in language training.

The online courses "Concept maps for process management for English, German, French and Ukrainian speaking young employees of industrial enterprises" were evaluated by

on 30.9.2024

Doc. PhDr. Jana Miřhová, CSc.



Doc. PhDr. Jana Miňhová, CSc. (* 26.5.1941 Plzeň). psychologist and university teacher. She graduated from the Faculty of Arts of Charles University in Prague, majoring in psychology, and completed her studies in 1972. In 1976 she defended her PhD degree at the Faculty of Arts of Charles University in Prague, and in 1986 she became a candidate at the Bechterev Institute of Neuropsychology. Leningrad. In 1991 she was appointed associate professor at the Faculty of Education in Ústí nad Labem. She completed her professional practice as a psychologist at the child psychiatric outpatient clinic of the MÚNZ and later as an external psychologist at a marriage counselling centre. From 1972 to 1982 she was an assistant professor at the Department of Psychology of the Faculty of Education in Pilsen, and from 1982 to 1989 at the Department of Psychology of the Faculty of Education in Ústí nad Labem. In 1989-1992 she was Head of the Department of Psychology at the Faculty of Education in Ústí nad Labem, in 1992-2001 she was Head of the Department of Psychology at the Faculty of Education of the University of West Bohemia in Pilsen, in 2001-2007 she was Dean of the Faculty of Education of the University of West Bohemia in Pilsen and since 2007 she has been Vice-Dean there. Her scientific and research activity is focused on the issue of neuroticism of university students and pupils of sports classes of primary schools. In 1990-2016 she was a member of a number of scientific councils in Ústí n. Labem, at the Faculty of Physical Education of Charles University in Prague, at the Faculty of Physical Education of Masaryk University in Brno, at the Faculty of Physical Education of ZČU and at the Faculty of Medicine of Charles University in Pilsen. She is an expert witness in the field of clinical psychology.

CV source: https://70.fpe.zcu.cz/galerie_osobnosti.php

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